Project Design Phase-II

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| **Date** | **16-NOVEMBER-2022** |
| **Team ID** | PNT2022TMID39620 |
| **Project Name** | **SKILLAND JOB RECOMMENDER** |
| **Maximum Marks** | **4 marks** |

**CUSTOMER JOURNEY**

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|  | **STAGE 1** | **STAGE 2** | **STAGE 3** | **STAGE 4** | **STAGE 5** |
| **OBJECTIVES** | Write a goal or activity | Skill and job recommendation system displays  the current job  opening based on the user skillset. | The system will sent an alert when there is a current  opening based on the user skillset. | Users will interact with the chatbot and can get the  recommendations based on their skills. | The system uses job search API to get the current job  openings in the  market which will fetch the data  directly from the webpages. |
| **NEEDS** | Write a need you want to meet | Auto analyze the user’s data. | Evaluate user skillset with job description. | Suggestions based on users interests. | Recommending  Jobs and skills. |
| **FEELINGS** | Write an emotion you expect the customer to have | Impressed with the proposed solution. | Provide good report about the project. | Satisfied with the over all project. | Contribute valuable feedback about the project. |
| **BARRIERS** | Write a potential challenge to your objective | Users input data may not always be accurate. | It requires constant maintenance. | Can’t answer all the queries. | High error rate. |